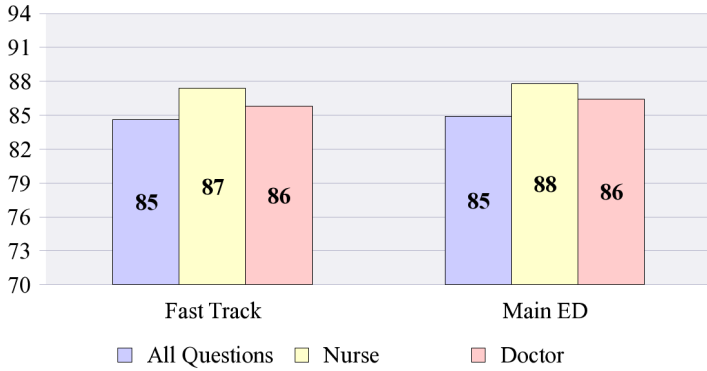
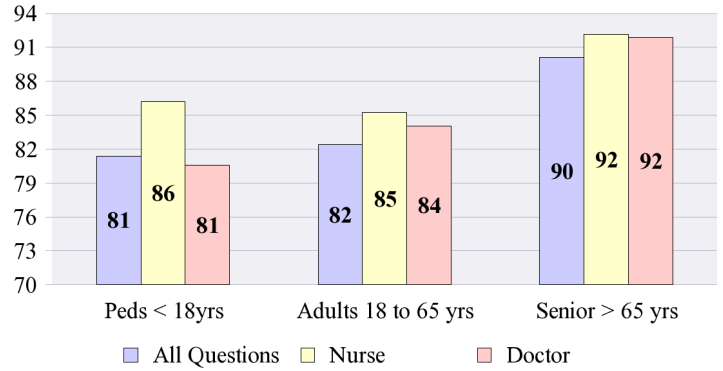


General Medical Center Emergency Department Patient Satisfaction Analysis Rolling 6 Months

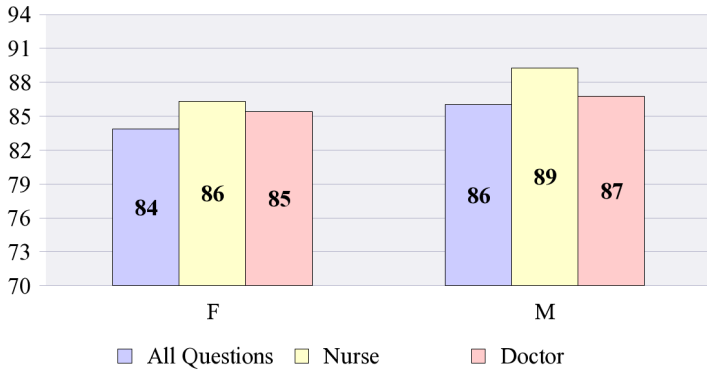
By ED Area



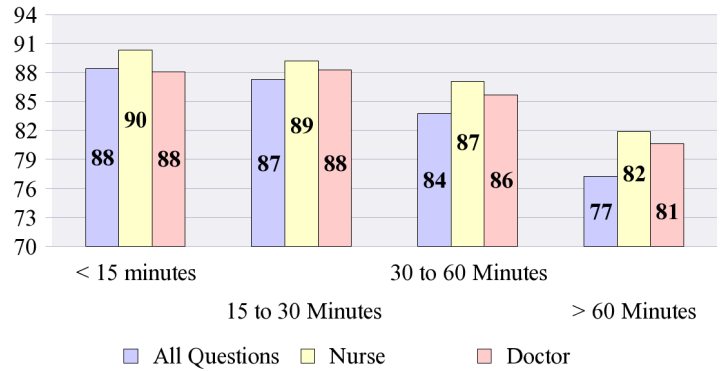
By Pt Age



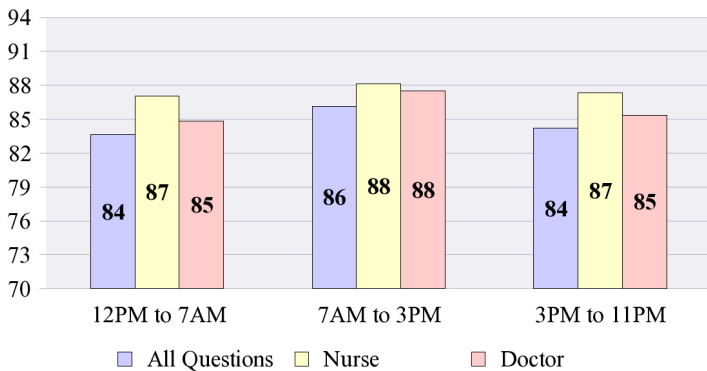
By Pt Gender



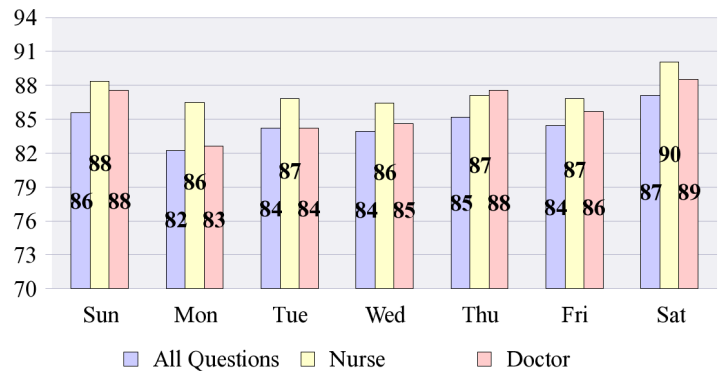
By Time from Arrival to ED Room



By Shift



By Day of Week



Poorest Performing ICD9 Codes - Minimum 20 responses	# of Sat Responses	Avg Sat Score - All Quest	Avg Sat Score - Doc Quest	Avg Sat Score - Nurse Quest
462 - PHARYNGITIS, ACUTE NOS	20	81	72	89
920 - CONTUSION FACE, SCALP OR N	31	80	80	83
486 - PNEUMONIA, ORGANISM NOS	21	82	81	88
490 - BRONCHITIS NOS	37	88	91	89